

Live Communication Server

> *Solution Overview 06-FEB-2006*

Enterprise Unified Communication Platform

- **Leveraging Microsoft's Live Communications Server Burntsand helps organizations save costs, improve business efficiencies, and increase productivity by using an enterprise-grade unified communications server. This industry leading solution will help your organization:**

- **Instantly find and communicate with people**

Communication can be full of inefficiencies; phone or e-mail "tag" is all too common; workers who are physically separated by geography and time zones lack visibility into other people's availability or "presence". Knowing a person's presence is especially important when there is a need for a critical business discussion or a time-sensitive decision has to be made. Live Communications Server helps your organization increase individual productivity using presence, instant messaging (IM), and real-time communication capabilities such as voice, video, and data collaboration.

- **Add real-time collaboration capabilities to core Microsoft Office programs**

Collaborating with others can be challenging—even in the same geographic office location. Employees are often overloaded with information and e-mail as they constantly switch between business productivity applications. With Live Communications Server 2005, you can add real-time collaboration capabilities and presence, enabling higher productivity from users' favorite Microsoft Office programs such as Microsoft Office Outlook 2003, Microsoft Office Excel, and Microsoft Office Word. Presence information from the server can also be integrated into productivity applications and enterprise line-of-business (LOB) applications.

- **Collaborate from within Microsoft Windows SharePoint Services and Microsoft Office SharePoint Portal Server 2003**

Live Communications Server 2005 is a valuable part of the Microsoft Office System because it also serves as the presence engine for team sites and portals, providing presence and IM access from within Windows SharePoint Services and SharePoint Portal Server sites. For example, you can enable the Members Web Part to see the presence of anyone associated with a SharePoint site, allowing information workers to spend more productive time in their business productivity applications.

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- **Connect to public IM service providers using the new Public IM Connectivity service**

Live Communications Server 2005 Public IM Connectivity provides organizations with the capability to connect their existing base of Live Communications Server-enabled users to trusted contacts using public IM services provided by MSN, AOL, and Yahoo!.
- **Connect quickly and easily from remote locations**

Live Communications Server 2005 enables the ability to communicate and collaborate with remote users, via the Remote User option, which provides security enhanced IM and presence for users outside the corporate firewall—without requiring a Virtual Private Network (VPN). The IT manager now can offer seamless access to remote and home workers without the need for VPN. When someone wants to send a quick IM, requiring them to log on to a VPN is often time-prohibitive.
- **Connect and communicate instantly with other organizations**

Federation, perhaps the most compelling feature of Live Communications Server 2005, is the ability to establish trusted relationships between your organization and one or more external organizations, allowing users to initiate and share IM sessions and subscribe to user presence across network boundaries without the need for a VPN connection. This functionality is especially useful for acquisitions, companies with more than one geographic center, or those companies that have multiple partner contacts.
- **Take advantage of enterprise-ready features**

Whether your enterprise organization is challenged to improve existing methods of information security, regulatory compliance, or server performance, Live Communications Server has an extensive list of features designed to support large organizations. Features such as IM encryption, logging and archiving, and server-side contact lists provide enhanced security for sensitive business information and reduce exposure to spam over IM (SPIM) or intellectual property (IP) breaches that plague public IM networks.